



Great Wyrley Academy

A part of the Windsor Academy Trust

Headteacher: Mr Ian Moreton, BSc Hons, NPQH

Hall Lane
Great Wyrley
Staffordshire
WS6 6LQ

Tel: 01922 419311

Email:
info@greatwyrley.windsoracademytrust.org.uk

Website:
greatwyrley.windsoracademytrust.org.uk

Twitter: @wyrleyacademy

Company registration no: 07523436
Place of registration: England

23 April 2020

Dear Parent or Carer

PET-Xi Training: Level 2 Customer Services Qualification

Great Wyrley Academy are delighted to be working with PET-Xi Training Ltd to deliver their innovative, intensive Level 2 Customer Services Qualification programme. We have arranged two opportunities for students in Year 11 to gain an additional, relevant qualification during this time of uncertainty;

- Group 1 from Monday 18 to Thursday 21 May 2020
- Group 2 from Monday 25 to Thursday 28 May 2020

The programme is designed to help the students achieve a nationally recognised Level 2 qualification in Customer Services. The Course is delivered by two fully qualified PET-Xi staff. The motivational lead will keep the pace fast, focussed and highly structured, whilst the experienced subject expert will ensure that the content is explained thoroughly and comprehensively, using relevant examples to aid understanding.

The course is delivered remotely through ZOOM, which combines HD video conferencing, webinars and mobile capabilities into one collaborative solution. PET-Xi has carried out a full risk assessment of the use of ZOOM, students can see their training staff and can ask questions, but the training staff cannot see them. The system is set up so that students can ask questions of the staff and vice versa. They will ensure that no student is left behind, providing individual support wherever necessary to ensure the group works at the same pace.

This programme has been funded by the European Social Fund as part of PET-Xi's Positive Directions project in partnership with Skills Training UK.

If you would like your child to complete this free qualification please email me by Monday 4 May using jstudholme@greatwyrley.windsoracademytrust.org.uk and request a space.

Yours faithfully

Mr J Studholme
Deputy Headteacher

